



KICK ON COACHING

Terms and Conditions

Coaching Sessions

1. All horses and riders are taking part at their own risk; they understand the risks involved with horse riding and the activity which they are taking part in.
2. All horses and riders must have at least 3rd party insurance.
3. Participants must wear hard hats complying with British Safety standards at all times and be fastened securely.
4. Show Jumping - It is recommended to wear a British Safety Standards body protector.
5. Cross Country– All participants must wear British Safety Standards Body Protectors and British Safety Standards Peakless hat.
6. Disorderly conduct or abuse towards horses, officials or other participants will result in you being asked to leave immediately with no refund.
7. Riders under the age of 18 years must be accompanied by an adult on site.

Bookings, Payments & Cancellations

8. All bookings are operated on a first come first served basis.
9. Payment must be received via Bank Transfer within 48 hours of making the booking. Where payment has not been received within the above time frame, your booking will automatically be cancelled.
10. Coaching Packages are to be used within a 4 weeks of payment date. All training dates will be agreed at the start of the coaching package. Extensions are potentially available in advance, at the discretion of Jean. Refunds are only available with vet's or doctor's notes.
11. Singular Services to be paid for on booking as per 9. Cancellations with more than 48 hours notice will be fully refunded. Cancellations within 48 hours of session will receive 50% refund. Cancellations MUST BE sent via email or text.
12. In the event of a cancellation due to unforeseen circumstances or, it being deemed to unsafe to ride, an alternative date will be offered.
13. Singular Services (where travel is required) and Coaching Packages will incur travelling expenses at 45p per mile from LE19 3LD. No travel charges for any services undertaken at Hardwicke Lodge.